

April 1<sup>st</sup>, 2020

To Our Loyal Customers and Friends,

On Sunday March 15<sup>th</sup> our restaurant world was turned upside down as we shuttered our doors to our restaurant and pub patrons. Our teams that operate each restaurant were immediately cut by up to 75% due to the decrease in business activity as a result of the change to all of our daily lives.

Our mission from that day was to figure out how to continue offering a service to our public and our immediate desire to create, at a minimum, some working hours and opportunities for our working families. It is now two weeks later, and as result of listening to our teams, each restaurant's leadership, and their personal concerns for the safety of each other and their own families, we have made the difficult decision to cease operations altogether for the immediate future until we are, as a nation, in a better and more controlled situation.

For our regular and loyal customers, we apologize for not being able to provide your favorite meals during this time, and we appreciate your continued support and the concerns that you have posted for particular members of our staff and for all of our teams as a whole.

Behind the scenes, we are working our way through measures and programs being offered through the recently passed "Cares Act" and hope to be able to extend some of the financial support measures to each of our longtime employees even while remaining closed. We will be preparing meals each week for our employee families to help each of them through this time.

We will continue to look for ways to use our resources and downtime to help the community. Yesterday we delivered 100 meals for the nursing staff shift change at Anne Arundel Medical Center. This particular donation came from a customer who wishes to remain anonymous. We will continue to facilitate other such customer donation requests and add some of our own weekly donations to our local community's first responders (fire and police departments). This will be our way of helping to support the fight against coronavirus in our community.

We would like to thank a number of very loyal customers, organizations and friends who have donated very generously to help our staff. For this we have created individual restaurant fund accounts to which we have also made contributions. These funds will be used to help some of our team members who may have emergency situations during this ongoing crisis. If you would like any information regarding these fund accounts, please contact us through the website for your restaurant within the group.

We are confident that this will all indeed pass and that we will be back stronger than ever to serve our local communities and once again provide the experience of human interaction that has been so badly hurt by COVID-19.

We wish you all to be safe during this time and will continue to communicate through our social media sites as we work through this. Thank you for your support!

All of the teams and families at Galway Bay, Killarney House, Brian Boru and Pirates Cove.